

TERMS + CONDITIONS

The House of Glamour wedding agreement is sent out via email in a PDF, along with the link to this form. You are required to read the entire agreement, fill out this form along with your signature, submit form and pay a booking fee of \$150 to secure your date. House of Glamour reserves the rights to terminate the booking if payment has not been made in required time. Please note trials are not available Sundays/Mondays. Saturday is our busiest day for weddings so bookings for trials can be limited on this day. If you become un-contactable in the weeks leading up to your wedding, we reserve the right to cancel your booking and your booking fee will not be refunded.

TRIALS

A makeup trial is highly recommended, so that Byron can have the opportunity to design & record that very special look. Trials are fun, relaxing & ensure that on your 'big day' you & your bridal party will have a look you love. Trials are conducted at the House of Glamour salon and are to be paid in full on the day. If you need to cancel or reschedule an appointment, 48 hours notice must be given. Failure to do so may mean you will be charged the full cost of the appointment. Trial appointments consist of 1 x hair styling and/or 1 x makeup application only, additional styling may incur additional charges.

BOOKING FEE + FINAL PAYMENTS

A non-refundable booking fee of \$150 is required to secure your booking. Your wedding date will not be held or secured without a booking fee. Booking fees are deducted from the final amount and are non transferrable and non redeemable for any trials or any other services at House of Glamour. However, if upon availability, you reschedule, it will be transferred to your new appointment within a 6 month time frame. Final payment is required at least 1 week prior to the day and can be paid by cash, credit card or direct deposit.

MINIMUM BOOKING + CONFIRMATION

We certainly can travel to you on your wedding day, however a minimum of 3 hair and/or makeup services must be booked. If you have less, we can still offer our services in the House of Glamour salon. It is the responsibility of the client to advise of any changes to the number of people booked in for hair and/or makeup services with no less than 4 weeks prior to the booking date. If this has not been advised of within the time frame, the client is still liable to pay the full amount of services booked in as listed on your booking form.

TRAVELING FEE + PARKING

Our traveling fee is calculated on a \$100 per hour basis and you will not be charged for the return trip. Trip will be calculated from the House of Glamour salon which is located in Boronia Drive, Southport. Eg Southport to Coolangatta, 40.5km, 32 mins = \$53.33. Minimum call out fee is \$20. In the event parking is not free, the client must cover parking costs also.

TRAVEL DISTANCE

We can travel to any location, but please be aware if your location is greater than 1 hour from our salon in Southport, accommodation is required the evening prior to the event, dinner + breakfast the following morning will be required at a cost to you. If your booking requires an assistant, then their cost will also need to be covered. Please note, key makeup artist + assistant makeup artist can share one room/accommodation.

INTERSTATE/INTERNATIONAL TRAVEL

We can travel to any location in the world, but all travel costs including transport like car hire, parking, flights (which must include checked luggage to accommodate for hair/makeup kit) and transfers must be booked and paid for by the client. Accommodation is required the evening prior to the event, dinner + breakfast the following morning as well as a light lunch will be required at a cost to you.

TIMING + PUBLIC HOLIDAYS

If you require us to start before 7am, a \$50 before hours fee will be charged. If you have a large bridal party & need to be ready before 12pm an extra makeup artist will be needed and an additional \$100 will be charged. Please note that Sundays + public holidays will incur a 15% surcharge.

CANCELATION OF WEDDING + REFUNDS

In the event of a cancellation of your wedding, we must be notified in writing & will not be canceled until this is received. You may incur cancellation fees:

- 3+ months prior to the date, Nil
- 3 months – 4 weeks prior to the date - 50% of the booked amount listed on your booking form
- 3 weeks & less prior to the day and under, 100% of the booked amount listed on your booking form

Due to potential loss of income from other enquired bookings, no refunds are given on completed services or deposits. If there is something you are unhappy with, it is up to you to advise us whilst in your presence. NO refunds will be given due to: closure of wedding venues, natural disasters or pandemics, instead, if this is the case, you will be able to transfer your deposit to a new date within 12 months.

LEGAL AGREEMENT

By clicking BOOK NOW below, you are confirming you have read the contract. You are legally binding and agreeing to House of Glamours terms and conditions once you pay your booking fee and sign this contract on the next page - the booking form.

BOOK NOW